

Pemberton Eye Optometry

Notice of Privacy Practices:

I hereby acknowledge that I have read or have been made available to read this office's Notice of Privacy Practices (HIPAA).

Third Party Disclosures: I grant permission to Pemberton Eye Optometry to provide communication regarding my protected health information (HIPAA) and/or billing information to the following person(s):

Name: _____ Relation: _____

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Prescription Guarantee: Glasses and contact lens prescriptions expire one year from the date of examination. We recommend filling prescriptions within 30 days of the examination. We happily recheck any rx within the 30 day time period at no charge for glasses/contacts purchased at our office. For glasses purchased at other establishments, we offer a complete line of optical services from adjustments to cleaning to repair work for a reasonable fee. Any changes to an Rx under a Dr's remake must be requested within 60 days from when the original order is placed. (some insurance carriers have limitations on this policy depending on the plan and we will follow the insurance guidelines on file)

Ordering Policy: Please note, once a glasses order has been paid for, it is submitted to the lab electronically, therefore a 30% charge may be assessed for any cancelled orders regardless of reason or time. Jobs started longer than 24hrs may not be cancelled.

Warranty Policy: We want you to love your new glasses!

Frames: We offer a one year manufacturers warranty on all frames purchased in our office. (loss, theft and normal wear/tear are not included).

Lenses: Purchase of Premium anti-reflective coating includes a one year, one time replacement, warranty for scratches on lenses (improper care of lenses is not included). Otherwise, separate scratch coating may be purchased for an additional fee.

Contact Lens Policy: As an added benefit of purchasing your contact lenses from our office, we offer replacement of disposable contacts if you have an odd number of lenses at the end of the year, or need a trial before you can come in for you annual exam. We also provide free travel size solution and new cases for your convenience. Once contact lens orders have shipped there is a 20% restocking fee for any cancelled orders. Open boxes of contacts are neither refundable or returnable. To receive a prescription for contacts, you must have a contact lens evaluation every year. This portion of the exam may or may not be covered by insurance and is an out-of-pocket expense. Because trial lenses are issued for most patients, follow-up visits must occur before the trials run out or additional fitting fees may apply. Lost/torn trials will be replaced one time if it's within the trial period.

Signed: _____ Date: _____

If patient is a minor, we must have a signature of parent/guardian.

Signature: _____ Date: _____